

## What is multi-factor authentication?

### Website Support

Security Benefit requires multi-factor authentication (MFA) to help protect your online account by requiring a verification code entered by you before accessing your account from an unknown device. You are in charge of deciding how to receive your verification code whether it be by text message, email or voice call. Once you receive your verification code, enter it when asked to gain access to your account.

Security Benefit requires MFA to help protect your online account by:

1. Establishing a password.
2. Establishing a verification method (how you'd like to verify your sign on: text, email or call back). **We recommend setting up more than one method.**

When you sign in to SecurityBenefit.com with your username and password, you will then be asked to have a verification code sent by text, email or call back depending on the options you selected during your account set up.