

## Participant Frequently Asked Questions

### **1. Why do I need to re-register my account?**

Your account security is important to us, so we've created an enhanced registration process to protect your account information starting later in Q1 2020. When you register, you'll need to set up some additional security features before you can access your account.

- **New password recovery options**
- **New multi-factor authentication process**

### **2. What is multi-factor authentication?**

Multifactor Authentication (MFA) is an added layer of security used to verify an end user's identity when they sign in to an application.

Security Benefit requires MFA to help protect your online account by requiring a verification code entered by you before accessing your account from an unknown device. You are in charge of deciding how to receive your verification code whether it be by SMS text, email or voice call. Once you receive your verification code, enter it when asked to gain access to your account.

### **3. What if I already have an online account on SecurityBenefit.com?**

If you have a pre-existing account on SecurityBenefit.com you do not need to register. Instead, sign in as you normally do and you will see a modified dashboard with links to access your account(s).

HELLO

Dan

ACCESS MY MUTUAL FUND ACCOUNT(S) >

Select this button to view your IRA or provided employer retirement plan; 401(k), 403(b), and 457 mutual fund account(s) with Security Benefit.

QUICK LINKS

- > Find a Service Form
- > View the Latest Rates
- > View Prices & Performance

I want to... choose topic

Fitch Ratings

A-  
(Strong)

Fitch Ratings has published an Insurer Financial Strength (IFS) rating of A- (Strong) for the firm's insurance entity, Security Benefit Life Insurance Company (SBLIC).

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