

I need help with ID.me.

Website Support

ID.me simplifies how individuals prove and share their identity online. Answers to many questions can be found in this [FAQ](#).

For more information, users can go to the ID.me Help Center website for support in setting up or updating any information on their ID.me account at help.ID.me. Security Benefit and ID.me has developed three additional online resources for customers to ask questions and receive additional support:

- Step-by-step guides and troubleshooting information
- Submit an issue through an online form
- Online Chat available 24/7

Access Online Resources

[SB-10025-92](#)