

## [How to Download and Install Chrome](#)

If you're having difficulty accessing your account information and you are using Internet Explorer, we suggest installing and using the Chrome web browser.

**Step 1: Download the [installation file](#).**

**Step 2: If prompted, click Run or Save.**

**Step 3: Start Chrome:**

- Windows 7: A Chrome window opens once everything is done.
- Windows 8 & 8.1: A welcome dialogue appears. Click Next to select your default browser.
- Windows 10: A Chrome window opens after everything is done. You can make Chrome your default browser.